TeamViewer
License Cheat Sheet

Features	Business	Premium	Corporate	More Information
Remote Control Features				
Device activations	3	Unlimited	Unlimited	Device activations means the number of devices that can be activated on the license. 3 devices can be activated on a business license at any one time; with 10 activations available in total if any of your activated devices are encountering a problem and you need to activate another device.
Licensed Users / Account activations	1	50	200	Account activations means the license can be activated by email ID. The user will have to create an account at login.teamviewer.com and the license administrator will enable this email id on the license. Every time the user signs into the TeamViewer application using these account credentials, their TeamViewer will work as a licensed version preventing unauthorised access. On sign-out, the TeamViewer application will act as unlicensed version. This can also be referred as a floating license.
Concurrent users / Channels	1	1	3	Number of channels means the number of people that can use the license concurrently. With 1 channel, only 1 user / device can initiate the remote connection. If there are 3 channels, 3 users / devices can initiate the connection concurrently.
Ability to expand concurrent users / channels	No	Yes	Yes	Concurrent users / channels can be added on Premium and Corporate licenses only. This is achieved by adding channels to the main license at the price of a channel.
End Points	Unlimited	Unlimited	Unlimited	End Points means the devices which are being controlled or remote devices. On each license, there is no limitation on the number of remote devices which can be controlled and it can be a new device every day.
Concurrent End Points / Simultaneous sessions	3	5	15	1. On a Business license you can take remote control of 3 devices at the same time from one initiating device. 2. On a Premium license, up to 5 devices can be controlled simultaneously from one initiating device. 3. On a Corporate license, up to 15 devices can be controlled simultaneously from one initiating device. Since a Corporate license can be used from 3 devices concurrently and each device can remotely control 15 devices, you can take control of 45 (3*15) devices at the same time on a corporate license.
Advance Device management / Unattended access	upto 200	upto 400	upto 1000	Unattended access means the devices can be assigned to your TeamViewer account and you do not need anyone on the remote side to allow you to take control of these remote devices. This is typically used for devices like servers because access to server rooms are typically for authorized personnel only. This feature is very useful if you have a situation where round the clock support is to be given to fixed computers which are in remote locations.
Instant Remote Support and Unattended Access				
Full, high performance control and access on remote devices	Yes	Yes	Yes	
Highest security standards and tools	Yes	Yes	Yes	Our security statement can be found by simply googling "teamviewer security statement".
File transfer	Yes	Yes	Yes	*File transfer speeds are directly dependent on your available connection bandwidth.
Comprehensive support tools	Yes	Yes	Yes	e.g. remote reboot, remote printing, and VPN.
Meetings and Presentations				
Meeting participants	5	15	25	Meetings functionality is a part of every TeamViewer license and no separate license is required for this purpose. Meetings allow you to do VoIP calls, video calls, white boarding, chat, present, organize meetings or simply as a screen sharing tool.
Chat, video, VoIP, tele-conference	Yes	Yes	Yes	
Schedule and record meetings	Yes	Yes	Yes	
Collaboration tools (e.g. whiteboard, handover control, meeting roles)	Yes	Yes	Yes	
Multi -platform connectivity				
Desktop operating systems (Windows, Mac, Linux)	Yes	Yes	Yes	Do you want to access a Mac from your Windows PC? Do you want to host cross-platform online meetings or presentations? TeamViewer enables remote control sessions, meetings, and presentations between Windows, mac, and Linux operating systems.
Connections from mobile devices (iOS, Andriod, Universal Windows Platform, and BlackBerry)	Yes	Yes	Yes	From your iOS, android, Windows mobile devices, or BlackBerry, you can access your remote computer at any time. TeamViewer even allows you to participate in online meetings and presentations using your iOS or Android device.
Chrome OS, browser-based connections, and TeamViewer portable	No	Yes	Yes	Connect even without installation: You can start cross-platform remote control sessions from your Chrome OS computer, or connect to your computers and contacts on the go via your web browser. To do so, just log in to your TeamViewer account online at login.teamviewer.com Alternatively, you can take the portable version of TeamViewer with you anywhere on your USB-stick. Then you'll always have your individually-configured TeamViewer version with you.
Customization and integration				
Customization and corporate branding	Yes	Yes	Yes	Design your own customer modules: 1. QuickSupport for fast, spontaneous support (without installation). 2. TeamViewer Host for permanent installation on servers and computers. 3. QuickJoin for presentations and meetings (without installation).
Pre-built integrations for Salesforce, Outlook, Zendesk, and more	Partially	Yes	Yes	
Easy-to-integrate REST API and SDK	Partially	Yes	Yes	Incorporate your own logo, color scheme, and welcome message. Customizations are applied to customer modules as well as their associated download sites and waiting rooms.

Management and Administration (Management Console feature / Web Based GUI)				
Centralized setting policies	5 Policies	10 Policies	15 Policies	Management Console is our web based GUI (Graphical User Interface) where the administrator can sign in to their TeamViewer account and make changes like manage users on license, create policies and roll them out to selected devices, settings access management, etc.
User management	No	Yes	Yes	
Detailed client access controls and advanced client settings	No	Yes	Yes	
Mass deployment (MSI, Android Host)	No	No	Yes	
Teamwork and Reporting				
Service case management and live session handover	No	Yes	Yes	For remote support where the remote computer can raise a service request and the same is assigned to the administrator.
User connection reporting	No	Yes	Yes	1. Connection reports: Whether Windows, Mac, or Linux, browser-based or from a smartphone, all connections made by your support team are automatically logged. 2. Billing: Use these reports as the basis for your invoicing. 3. Real-time session notes: Maintain a protocol or note something during a remote-control session. 4. Customer satisfaction form: Measure customer satisfaction and automatically request a voluntary written evaluation directly following a remote support session."
Device connection reporting	No	No	Yes	View all inbound connections at a glance within the Management Console to quickly know who has been connecting to your devices.